

WE'RE HUMAN TOO.

This past year has made us all rethink the importance of people and what wellness and safety means to each individual. AREP's dedication to our customers' health remains our top priority.

The hard work and recent investments have helped us achieve two of the most significant endorsements within our business – **IWBI WELL and UL Industries**. Not only is our entire portfolio **WELL Health-Safety Rated**, AREP is also the first commercial real estate company in the U.S. to achieve **UL Industries Verified Healthy Buildings Mark** for Indoor Air for its entire portfolio. This commitment, along with AREP's other certifications and enhancements, provides our customers and their guests spaces that promote their physical and mental well-being while encouraging and enhancing productivity.



Highest standards of indoor air quality. Our IAQ protocols include using MERV 13 filters, electrostatic cleaning, UV light and negative ion technology air purifiers in elevator cabs, and maximizing outside air exchanges by increasing fresh air intake settings from 20% to 40% when weather permits. Our HVAC coil cleaning and sanitizing procedure now includes the use of a 70% alcohol disinfecting solution.



Increased frequency of cleaning & disinfecting of common areas particularly frequently touched surfaces like building entry door handles, restroom fixtures, water fountains, elevator call buttons, railings, and suite entry doors. Additionally, touch-less hand sanitizer stations have been placed throughout all common areas portfolio-wide.



Ongoing cleaning & disinfecting within tenant suites including break room countertops and cabinet handles, microwave control pads and handles, refrigerator control pads and handles, copier control pads, conference room tables, and non-porous conference room seating.



Protecting our teams & our tenants by following the CDC and local jurisdiction guidelines on personal protective equipment (PPE) use. Our property teams continue to keep tenants updated on their specific building policies.



AREP's expert focus & core principles established by our property management and building operations teams have been vital to the success of our COVID-19 response protocols. Our Wellness task force leverages expert internal and industrial hygienist partner insights, and we are proud to exceed recommendations from the World Health Organization (WHO), U.S. Centers for Disease Control and Prevention (CDC), and Building Owners and Managers Association (BOMA) for our operating policies.



Wellness credentialing for our property teams. We have rolled out a robust WELLAP and Fitwell Ambassador credentialing program for our property management team, which not only reinforces our commitment to health and wellness but also ensures that we continue to utilize proven experience and expertise in creating and operating healthy environments. For more information, visit [AREP Wellness Resources](#).



Amenity centers & fitness facilities. Our Property Teams will be contacting tenants to provide details about opening dates, guidance, and disinfecting protocols for these facilities. Our #1 goal is the comfort and safety for our building customers.